



# CORONAUSA Content Strategy

ALWAYS SMOOTH, ALWAYS REFRESHING FLAVOR.

AGENCY ALPHA





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**Meet the Team** 



Agency Alpha is an award-winning public relations and marketing agency based out of Tampa, Florida. We are proud to be an organization run and owned by women.

Our team is made up of creative strategists who will stop at nothing to bring your ideas to life. We utilize our relationships and experience to create strategic and unique social media plans that get real results for your brand.

Agency Alpha's team, led by Maddi Baptiste, brings 12 years of experience to the table with a wide variety of clients under our belt. So, we will be ready to go no matter the clientele, and we will be ready to become an extension of your team.

# AGENCY What Sets Us Apart

Agency Alpha was built by four friends that met in college and became sisters in the same sorority. Our team's tight bond enhances our creativity and collaboration skills to blend with your goals.

Our youthful and playful nature is what has led our agency to specialize in working with trendy bars and resturants in the past. With these experiences under our belt, we know how to reach your desired audience and message.

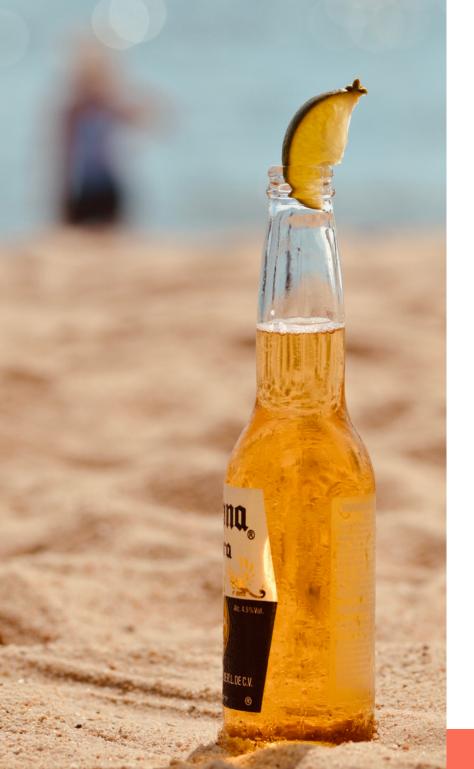


Agency Alpha is a trusted and results-driven firm, offering quality service while maintaining attention to detail and fostering creativity to help our clients meet their goals and seek the heights.

We are a fun company that offers innovative ideas to all our clients. Our main clientele are local restaurants in the Tampa Bay area as well as bars and restaurants all around southern Florida.

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# **OUR STORY**

Corona USA has a presence that showcases fun and lighthearted energy. They want their consumers to be showcased as laid-back individuals who enjoy a day at the beach and are passionate about sporting events.

Corona offers seltzer options (Corona Hard Seltzers, Corona Refresca, Corona Hard Punch), non-alcoholic beers, and a variety of alcoholic beers (Corona Extra, Corona Light, Corona Premiere, Corona Familiar), as well as merch.

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# Strengths

- Pictures include people with the product, which helps to humanize the brand
- Consistent color palette (blues and yellows, which are the brand colors)
- Use of mixed media (story posts)
- Specialized content across platforms

# Weaknesses

- Low engagement across all platforms, yet high follower count
- Does not respond to comments often
- Instagram lacks solid feed

# Opportunities

- Influencer marketing
- Create a TikTok
  - Interact with trends
  - Create campaigns and challenges
  - Opens up another audience
- Engage with followers in comment section
- Match the brand message with online presence

# Threats

- Competitors (Modelo, Michelob Ultra, Truly)
- Competitive pricing



# **AUDIENCE DEMOGRAPHICS**





**AGE & GENDER** 

LIFESTYLE

**INCOME & EDUCATION** 

**INTERESTS** 

Men and Women between the ages of 30-36 years old.

Semi-Professional, Professional. Living in the US, suburban areas. Likes to have a good time with friends occasionally.

Middle/Upper Middle Class, College Educated. Financially stable. Beaches, the outdoors, and environmentalist. Golf, lunch with friends, and casually drinking.

# **OUR CUSTOMER PERSONA**



#### **DAVID JENNINGS**

Gender: Male

**Age:** 35

**Occupation:** Financial Manager

Status: Married Family: One toddler

**Location**: St. Petersburg, FL **Education**: Master's Degree

#### Interests:

David likes to enjoy the little things in life and spending time with his wife and son. Although he still enjoys going out and having fun with his friends from college at least once a month to keep his traditions alive, whether at the bar or on the golf course. He spends a lot of his free time at the beach. Active on social media to stay in touch with his brothers of Phi Gamma Delta, mainly through Facebook, Instagram, and Twitter.

#### Goals:

- Become CFO at the company he works for.
- Build his family, one more kid
- Move to Bayshore Blvd.

#### **Challenges:**

- Adjusting to being a father with more responsibility.
- Missing the "good old days"

#### **Communication Channels:**

- Facebook
- Instagram David averages about 4 hours per day on his cell phone. He
- LinkedIn spends 2 hours of that on social media, mainly Twitter and
- Twitter Instagram. He prefers being contacted via text and email.
- Email

# **SOCIAL TONE AND VOICE**



#### **WE ARE**

- Classy
- Engaging
- Interesting
- Friendly

#### WE ARE NOT

- Immature
- Hostile
- Dull
- Inaccessible



# STRATEGIC OVERVIEW

# STRATEGIC STATEMENT

The content created on Instagram, Tik Tok, Twitter, and Facebook will portray how, as a brand, Corona will remain in sync with the brand's current values and ideas yet branch out to reach a wider presence on social media.

Corona will post consistently and take on independent identities for each channel.

Content will not be cross-posted in order to broaden the audience reach to increase consumers and consumer sales.

By having all of these identities, Corona content stays fresh and keeps audiences entertained on multiple platforms.



# **KPI**



### AUDIENCE GROWTH

Followers



### **ENGAGEMENT**

Reactions, Likes, Comments, Shares, Replies



#### **CONTENT**

Impressions and Reach

## **AUDIENCE GROWTH - FOLLOWERS**

Current

Wanted Growth Over Next 3 Months

+ 5%

**INSTAGRAM** 

100,000

105,000

TIK TOK

N/A

10,000

**TWITTER** 

76,700

80,535

**FACEBOOK** 

 $1,973,089 \longrightarrow 2,071,743$ 

## **ENGAGEMENT**

**INSTAGRAM** - For having almost 100,000 followers, engagement on Corona USA's Instagram is low. Besides one post with 1,1119 comments, the average amount of comments is **24** in the last three months. Likes on posts from the last three months, range from 87 - 51,200, but majority have around **120 - 300 likes**. We would like to grow the likes to average **50 comments** and **400 likes**.

**TIK TOK** - Currently, Corona USA does not have a Tik Tok account.

**TWITTER** - Twitter engagement is also low, averaging around **6 - 20 likes** per tweet and **2 reposts**. We would like to grow the likes to average around **50** with **4 reposts**.

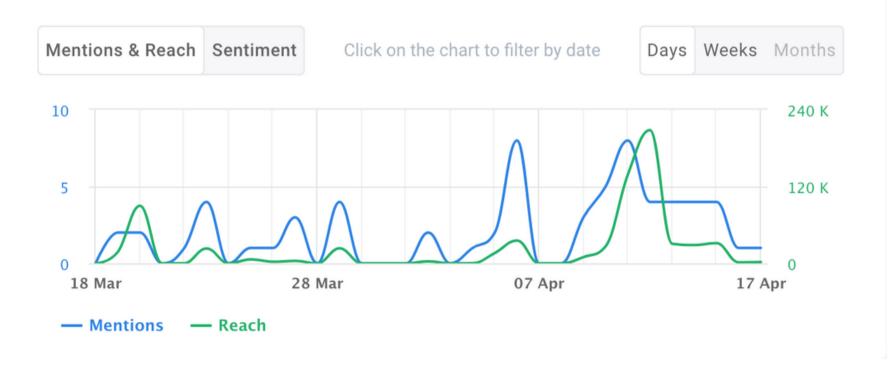
**FACEBOOK** - Facebook engagement sporadic with likes on posts from **20** to **150** in the last 3 months. Comments also range from **none** to **80**. With almost 2,000,000,000 followers engagement should be higher. We would like to grow the likes to average **200 likes** and **50 comments**.

## **CONTENT - IMPRESSIONS & REACH**

"**Corona Lite"** is one of Corona's top selling products therefore is a key word in Corona's media.

According to Brand24 over the last 30 days...

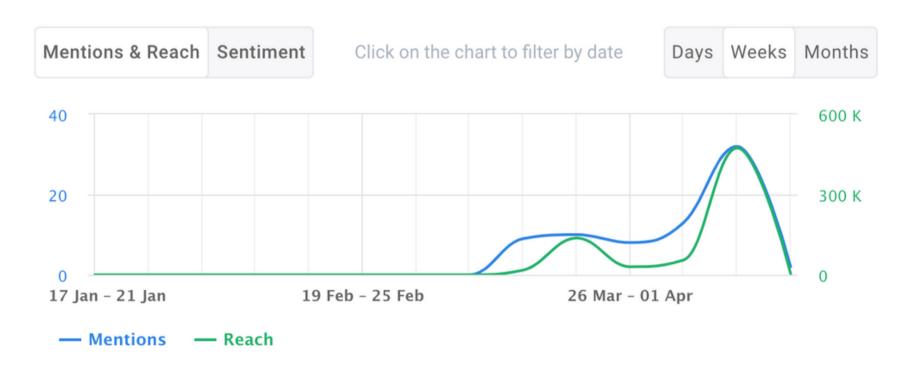
Highest reach was on April 12th, 2023 with **208,317**, and only **4** mentions. The trend shown has been extremely inconsistent with Ithe highest number of mentions only being **8**.



## **CONTENT - IMPRESSIONS & REACH**

According to Brand24 over the last 3 months...

Highest reach was from April 9 to April 15 with **32** mentions and a reach of **473,893**. Over the past 3 months starting in January, both mentions and reach were consistently low, but starting to rise again in the end of March.



## **SMART GOALS**

# **SPECIFIC**

To increase engagement on social media platforms and in result, gain more product sales and overall brand recognition.

## **MEASURABLE**

Through follower count, number of comments, likes, reposts, mentions, etc.

# **ACHIEVABLE**

Corona USA is already a well known brand, and has the following to accomplish this goal. The strategy just has to change.

# **RELEVANT**

The better the online presence, the more consumers and customers the brand will gain.

# **TIMELY**

In the next 3 months, we hope to complete our goal.



# CHANNEL STRATERGY



# PLATFORM IDENTITIES



Fun Uncle: **TikTok,** entertainment



Influencer chic: **Instagram**, lifestyle



Twitter, sports, hobbies







More than just beer...

02

#### **ASSORTMENT**

Seltzers, Non-Alcoholic Corona, Corona Light, Extra, and Familiar

03

#### **INSPIRATION**

Recipes: Margaronas, Corona Sunrise, Loaded Corona

# Lifestyle

This pillar is a representation of the fun yet relaxed lifestyle that consumers of Corona can expect. Mainly showcased through our Instagram, Twitter, and Facebook channels, content within this pillar will not act as advertisements for a particular product. Instead, this will showcase what you can DO with a Corona and the benefits that come with the beverage.

This helps to humanize the brand and keep audiences engaged with the content.

# Assortment



This pillar is where products will be directly promoted. For instance, when Corona comes out with new products or wants to show off popular products, this Is the pillar that supports that. Mainly this content will be more like advertisements because, at the end of the day, Corona Is still a business trying to sell products. This type of content will mostly be seen on Instagram and Tiktok.

90 4,2%
ALC. VOL.

ACUA CARBONATADA CON ALCOHOL
YJUGO DE FRUTA NATURAL
CONT. NET. 355 ml



90 4,2%

ALC. VOL

ASUA CARBONATADA CON ALCOHOL

Y JUGO DE FRUTA NATURAL

CONT. NET. 255 ml

# Inspiration

This final pillar is the most informational of all of the pillars. This Is where the content will share ideas about what you can pair with Corona. These pairings and Ideas range from making mixed drinks that Include a Corona or meal recipes that complement the beer.

The channel that mostly showcases this pillar will be Facebook; however, Tiktok is also a possibility.

This pillar opens the Idea of user-generated content because It posting these recipes acts as a call-to-action, and users can share their own posts of their finished product.



Mixed Media

• 3-5 times per week for best results

**Stories** 

• 2 per day.

#### **LANGUAGE**

Relaxing, Welcoming, Informative Use of minimal hashtags Use of minimal emojis

#### **CONTENT TYPE**

New Product Release Aesthetic Imagery Reels, Stories, In-Feed



1-2 posts per day

#### **LANGUAGE**

Informative, Inspirational, Creative No hashtags Use of minimal emojis

#### **CONTENT TYPE**

Copy with images
Copy with video
Reposts
Links to recipes and website



3-5 times per week to start

Eventually 1 post per day

#### **LANGUAGE**

Fun, trendy, young, uplifting Moderate use of hashtags

### **CONTENT TYPE**

Videos for entertainment Capcut videos Use of trends and the duet/remix feature



- 2-3 times per day
  - The more active the better

#### **LANGUAGE**

Sport-centric, masculine, engaged Moderate use of mentions

#### **CONTENT TYPE**

- Original tweets
- Replies with audience and influencers
- Reposted content

# STRATEGIC PARTNERSHIPS



#### NFL (Rob Gronkowski)-TikTok

- Good for the brand to branch into the NFL
- Gronk Is known for his fun, youthful energy - Gronk Beach Miami -

#### Tom Sullivan-TikTok & Facebook

- He is a TikTok influencer who makes videos cooking for his wife, he recently released a book.
- Meals inspired by him paired with Corona, he posts content sponsored by Corona.





# CONTENT

STRATE GY Conita

CERVECERIA MODELO S DE R.L.DEC

### Instagram Mood Board







**US** Open 2022



Corona Merch



Order Now!

### (?) linktr.ee/coronausa and 1 other

View shop Follow +0 Message Email









LVMF Fridays US Open 2... Corona Mer...











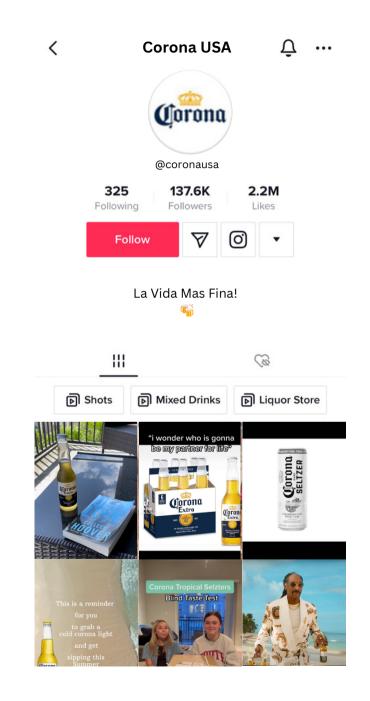
# Facebook Mood Board

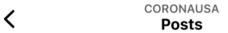


## Twitter Mood Board



### Tiktok Mood Board





**Follow** 



coronausa 📀













### 199 likes

coronausa You grab the steak, we got the beer! Nothing beats a cold beer and a bbg. On #coronatime 🖖 🥯











"You grab the steak, we got the beer! Nothing beats a cold beer and a bbq. On #coronatime



**Follow** 















coronausa Flowers bloomin', spring springin', Corona sippin'! It's that time of year again folks 🗱









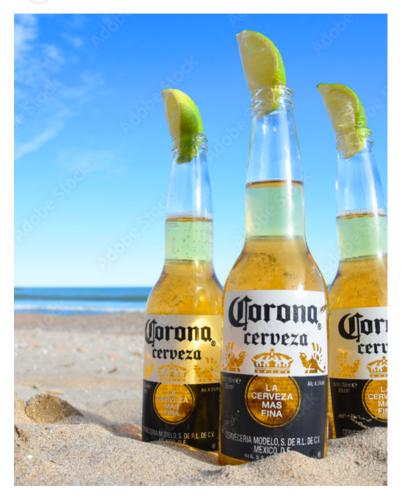


口

"Introducing your new favorite seltzer: Corona Aqua Rifada. Pink grapefruit and lime, mango pineapple, red berry, and lemon-lime. Which flavor will you try? #coronatime

















### 199 likes

coronausa Flowers bloomin', spring springin', Corona sippin'! It's that time of year again folks 🎇

View all 7 comments



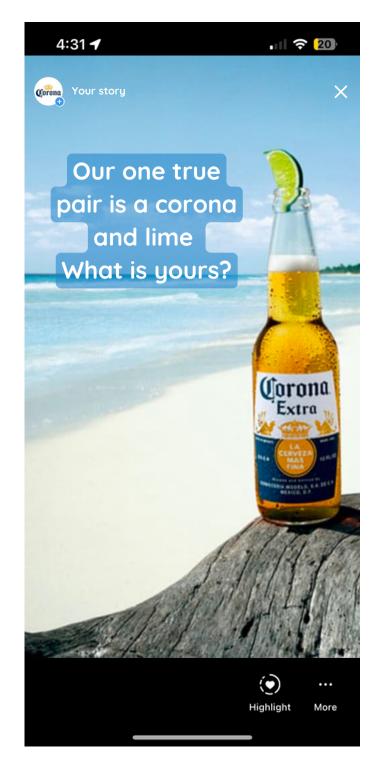


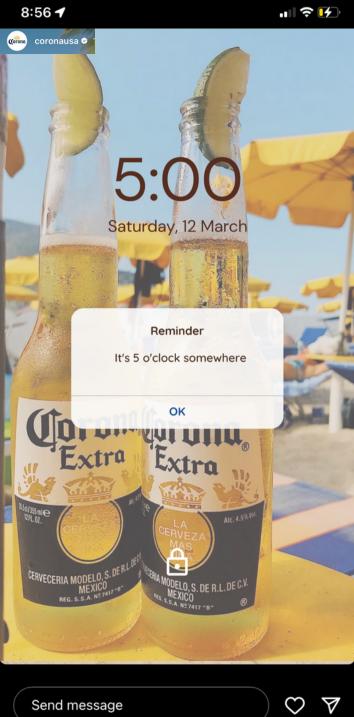




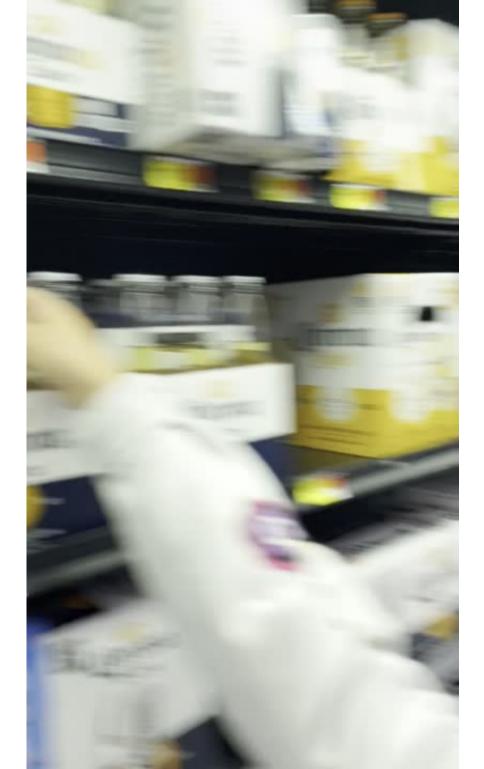


"We're always living the fine life with a Corona in hand!"



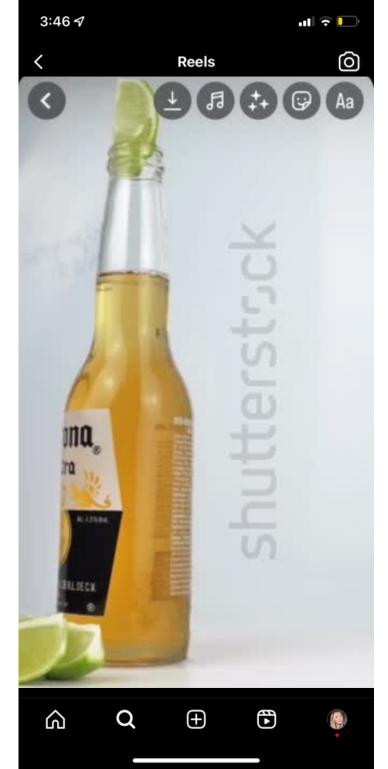






Aesthetic video clip showing Corona extra in different settings.

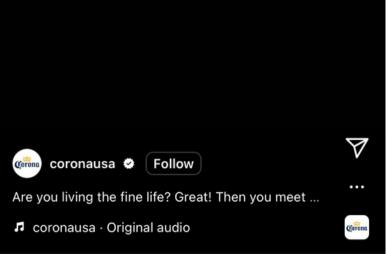
Copy on Post: "Where do you enjoy your Corona? on #Coronatime"



"Grab a cold one. Relax"







What flavor will you choose?

•••

Ready for #TacoTuesday? We know we are! Pair your favorite tacos with a CORONita, they make the perfect match Check out this link...



Ready for #TacoTuesday?
We know we are! Pair your
favorite tacos with a
CORONita; they make the
perfect match Check out
this link for how to make your
own at home! \*insert link from
Corona website\*

1.9K views		
Like	Comment	Share
<b>⊕</b> ♥ 50		
7 Shares		

Most relevant >

Nachos make the perfect game-day snack. Grab your tortilla chips and favorite toppings to please any of your guests. But don't forget to pair it...



Nachos make the perfect game-day snack. Grab your tortilla chips and favorite toppings to please any of your guests. But don't forget to pair it with an ice-cold Corona! #gameday #sundayfunday

г<sup>л</sup> Like

Comment

Share

**1** 82

10 Shares

Most relevant >



Need to shake up your favorite Corona beer for a special occasion? Try a Corona Sunrise! ...



Need to shake up your favorite Corona beer for a special occasion? Try a Corona Sunrise! All you need Is tequila, orange juice, grenadine, limes, and of course...a bottle of Corona Extra! Follow along with this recipe for more! \*insert link from Corona website\*

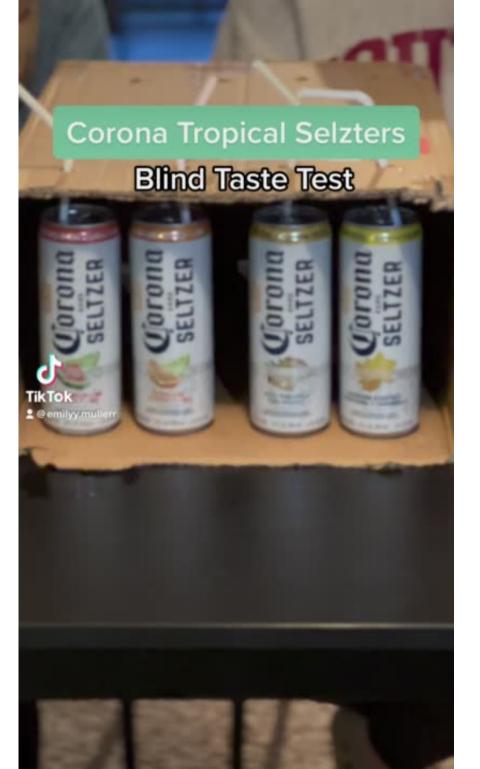




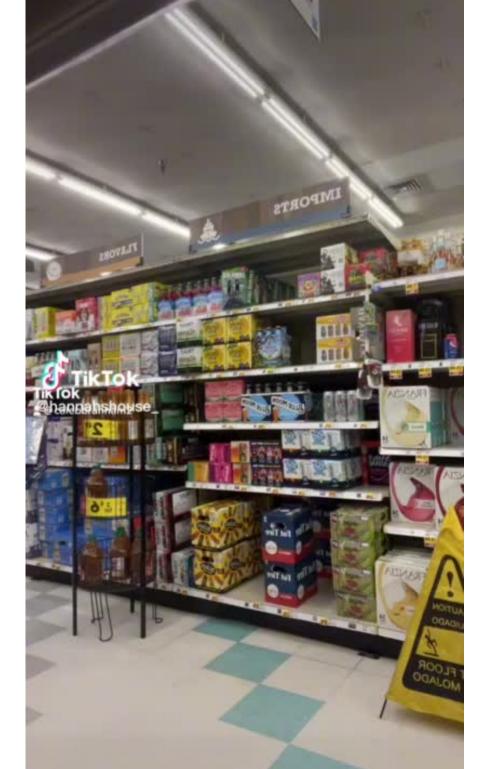




"Nothing goes together better than Corona and lime!"



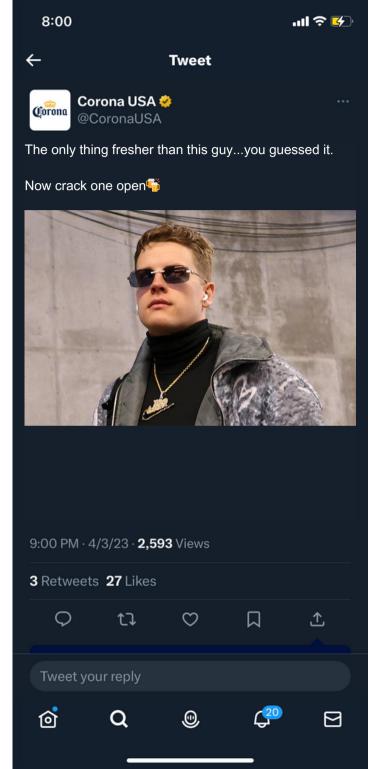
## TikTok trend of blind taste testing with Corona's new



This idea is to take the early 2000s Chef Boyarde commercial concept and remix it into a Corona advertisement using a Corona can instead of the Chef Boyarde can.

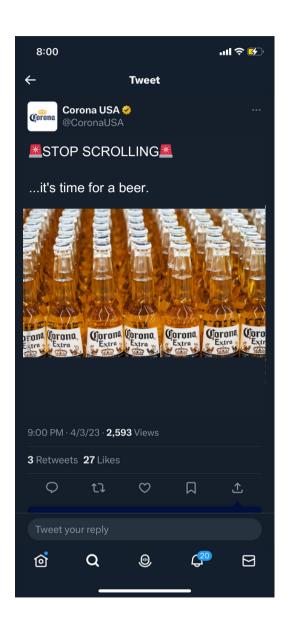


The only thing better than Sunday football Is Sunday football with Corona



The only thing fresher than this guy...you guessed it.

Now crack one open 🕌



### twitter

**STOP SCROLLING** 

...it's time for a beer.

# RECAP CORONA USA

99

Overall, Agency Alpha hopes to increase engagement and follower count to have the end result be an increase in product sales and brand recognition.

Our plan to create a more consistent posting frequency and platform voice will help to establish more loyal and engaged audiences across all platforms. Consumers will not want to miss out on any content shared by Corona, so with different content being shared across all channels, consumers will be inclined to follow all of them.

Each channel persona matches part of the identity of our customer persona, as well as Corona's overall target market. Facebook matches the identity of the family lifestyle by showcasing recipes and informational content. Instagram matches the laid-back and outdoorsy lifestyle of our consumers. The Tiktok persona represents the desire to "stay young" and trendy. Finally, the Twitter persona focuses on their interest in sports.

### THANK YOU

